

LITTLE DOLCI

Dolci Bear’s Summer Quest

PRIZE DRAW TERMS & CONDITIONS

Promotion period	27 July 2026, 00:01 – 2 September 2026, 23:59 (UK time)
Grand prize	One Nintendo Switch 2 console
Passport	Free at every Haute Dolci location in the UK during the campaign
Draw entry	Completing 12 valid stamps does not enter the draw automatically. A Parent/Guardian must submit the completed and verified Passport entry.
Free entry	A no-purchase email route is available with the same chance of winning

Promoter: Haute World Group Limited, company number 10677927, 1 Fishwick Park, Mercer Street, Preston, England, PR1 4LZ.

THE ESSENTIALS

A quick guide

The numbered clauses that follow are the full terms and prevail over this summary.

Who can take part?	Children aged 12 or under, with permission from a UK-resident Parent/Guardian aged 18 or over.
How do I get a Passport?	Ask for one free Passport at any Haute Dolci location in the UK during the Promotion Period. No purchase is required to receive it.
How do stamps work?	A maximum of 2 stamps per visit: 1 Visit Stamp and 1 Adventure Stamp. Rewards unlock at 4, 8 and 12 valid stamps.
How do I enter the draw?	Completing 12 valid stamps does not enter the draw automatically. A Parent/Guardian must submit the completed and verified Passport entry, or use the free email entry route. Only 1 entry per child.
What is the prize?	One Nintendo Switch 2 console. The winner is selected at random from all valid entries.
Where is the menu available?	Little Dolci desserts are available at all UK Haute Dolci locations. Brunch and savoury food are available at selected locations only. Prices, products and availability may vary.

FREE ENTRY ROUTE

Email competition@hautedolci.co.uk by 23:59 on 2 September 2026 using the subject “Little Dolci Summer Quest – Free Entry”. See clause 7 for the information required.

Privacy notice: <https://hautedolci.co.uk/littledolci/privacy/> | Privacy contact: info@hautedolci.co.uk

1 Definitions and interpretation

“Promoter” means Haute World Group Limited, company number 10677927, whose registered office is 1 Fishwick Park, Mercer Street, Preston, England, PR1 4LZ, trading as Haute Dolci®.

“Promotion” means the Little Dolci – Dolci Bear’s Summer Quest, including the in-store Passport activity, stamp rewards and national prize draw. “Promotion Period” means 00:01 on 27 July 2026 until 23:59 on 2 September 2026, UK local time.

“Participating Location” means any Haute Dolci location in the United Kingdom. Locations may be independently owned and operated by franchise partners.

“Participant” means a child aged 12 or under taking part with the permission of a Parent/Guardian. “Parent/Guardian” means the Participant’s parent or legal guardian, aged 18 or over and resident in the United Kingdom. “Passport” means the free Little Dolci Passport issued as part of the Promotion. “Prize” means one Nintendo Switch 2 console, as described in clause 10.

2 The Promoter

The Promoter administers the Promotion, conducts the prize draw and is the data controller for personal information collected for the Promotion. Participating Locations may issue Passports, award stamps, verify completed Passports and redeem rewards. The Promoter remains responsible for the national prize draw.

3 Promotion period

The Promotion opens at 00:01 on 27 July 2026 and closes at 23:59 on 2 September 2026. Entries received after the closing time will not be accepted.

The Promoter may amend, suspend or cancel the Promotion only where reasonably necessary because of circumstances beyond its reasonable control, and will take reasonable steps to avoid unfairly disadvantaging Participants.

4 Eligibility

The in-store Passport activity is open to children aged 12 or under who take part with the permission of a Parent/Guardian.

A prize draw entry must be submitted by a Parent/Guardian aged 18 or over and resident in the United Kingdom. The Participant must also be resident in the United Kingdom.

Employees of the Promoter, Haute World Group, Participating Locations, franchise partners and any agency or supplier directly connected with the Promotion, together with their immediate family and household members, may not enter the prize draw.

By entering, the Parent/Guardian confirms that the eligibility requirements are met and accepts these terms on the Participant’s behalf.

5 UK locations and menu availability

The Passport Promotion is available at every Haute Dolci location in the United Kingdom. The current store list is available at <https://hautedolci.co.uk/stores/>.

Little Dolci desserts are available at all UK Haute Dolci locations. Brunch and savoury food are available at selected locations only. Prices, products, activities and rewards are subject to availability and may vary by location.

6 How to take part using a Passport

A Participant may ask for one free Passport at any Participating Location during the Promotion Period. No purchase is required to receive a Passport.

A maximum of two stamps may be awarded per visit: one Visit Stamp for dining in and purchasing an eligible Little Dolci item, and one Adventure Stamp for completing a Passport activity and presenting it to a team member.

Only one Passport may be used per Participant. Stamps are awarded by authorised team members, have no monetary value and may not be bought, sold, transferred or copied.

Completing 12 valid stamps does not enter the draw automatically. For the Passport route, all 12 stamp spaces must contain valid stamps, the final page must be completed and verified by a team member, and a Parent/Guardian must submit the

completed and verified Passport entry. The Parent/Guardian must provide the Participant's first name, their own name and contact details, the location, completion date and any other information reasonably required to verify the entry.

7 Free entry route – no purchase necessary

No purchase is necessary to enter the grand prize draw. The free entry route is available throughout the Promotion Period and has the same chance of winning as the Passport route.

To enter by email, a Parent/Guardian must email competition@hautedolci.co.uk before 23:59 on 2 September 2026 with the subject line "Little Dolci Summer Quest – Free Entry".

The email must include: the Participant's first name; confirmation that the Participant is aged 12 or under and UK resident; the Parent/Guardian's full name; UK postal address; email address; contact telephone number; and confirmation that the Parent/Guardian accepts these terms.

Only one entry is permitted per Participant, whichever route is used. Duplicate Passport and free-route entries for the same Participant will be treated as one entry.

8 Stamp rewards

On presentation of a valid Passport, the Participant may unlock: 4 stamps – one free Chocolate Shot in any available eligible flavour; 8 stamps – one free eligible Mini Drink from the Little Dolci menu; 12 stamps – one free eligible Mini Dessert and eligibility for one Passport-route grand prize entry. Completing 12 stamps does not submit an entry; a Parent/Guardian must submit the completed and verified Passport entry.

The 12-stamp Mini Dessert excludes Matilda Cake and any product stated by the location to be excluded. Rewards are subject to stock, menu and location availability.

Rewards have no cash value and may not be exchanged, transferred, resold or substituted by the Participant. A reward may need to be redeemed on a later visit and must be redeemed during any redemption period communicated by the location. The stamp rewards are separate from the national grand prize.

9 Grand prize entry

A Parent/Guardian may submit one entry on behalf of a Participant who has either completed 12 valid stamps or entered through the free entry route in clause 7. Only one entry is permitted per Participant. Entries that are incomplete, late, illegible, duplicated, fraudulent or otherwise do not comply with these terms may be rejected.

10 The prize

There is one national grand prize: one Nintendo Switch 2 console. Colour and retail configuration will be selected by the Promoter, subject to availability. No game or accessory bundle is included unless the Promoter expressly confirms otherwise.

The Prize is non-transferable, non-refundable and may not be exchanged for cash. Use of the console is subject to Nintendo's product terms, age guidance and parental controls. If the advertised Prize becomes unavailable for reasons beyond the Promoter's reasonable control, the Promoter may provide a reasonable equivalent of equal or greater value.

11 Winner selection

The winner will be selected at random from all valid entries received by the closing time. Selection will be supervised by an independent person or carried out using a verifiably random computerised process. The draw will take place within 14 days after the Promotion closes, and no later than 16 September 2026.

12 Winner notification and response

The winning Parent/Guardian will be contacted using the details supplied within 14 days after the draw. They must respond within 14 days of the first notification and provide any reasonable proof of eligibility, identity, UK residence and parental/guardian authority requested by the Promoter.

If the winning Parent/Guardian cannot be contacted, fails to respond in time, is ineligible or does not provide the required verification, the Promoter may withdraw the award and select an alternative winner from the remaining valid entries.

13 Prize delivery

The Prize will be delivered by post or courier to a valid UK address supplied by the winning Parent/Guardian. Delivery will be arranged after eligibility has been verified and the Prize accepted, normally within 28 days. The Promoter is not responsible for delay caused by inaccurate delivery information or circumstances outside its reasonable control.

14 Passports, fraud and misuse

A Passport must be presented to collect stamps, redeem rewards and submit a Passport-route entry. Lost, stolen, damaged, illegible or incomplete Passports will not normally be replaced.

The Promoter or a Participating Location may refuse or withdraw stamps, rewards or entries where it reasonably suspects duplication, alteration, tampering, fraud, misuse or breach of these terms.

15 Food, allergens and dietary requirements

Little Dolci products and rewards are subject to availability and may vary by location. Allergen and dietary information is available in-store on request. Parents/Guardians are responsible for checking allergen and dietary information before ordering or redeeming food or drink.

16 Data protection and privacy

The Promoter is the data controller for personal information collected to administer the Promotion. It will collect only information reasonably needed to verify eligibility, manage entries, conduct the draw, contact the winner and deliver the Prize.

The lawful basis is the Promoter's legitimate interests in running and protecting the integrity of the Promotion and, where applicable, compliance with legal obligations. Optional marketing and publicity will be based on separate consent. The Promoter will use the Participant's first name only and minimise collection of children's information.

Information may be shared with Participating Locations and service providers only where necessary to administer the Promotion, verify an entry or deliver the Prize. It will not be sold. Unsuccessful entry records will normally be deleted within 6 months after Prize fulfilment unless longer retention is reasonably needed. Winner records may be retained for legal and audit purposes.

For the full privacy notice, visit <https://hautedolci.co.uk/littledolci/privacy/>. Data protection enquiries and rights requests may be sent to info@hautedolci.co.uk. A complaint may also be made to the Information Commissioner's Office.

17 Publicity

The Promoter may ask the winning Parent/Guardian for permission to use the Participant's first name, county and photograph for reasonable promotional publicity. Publicity is optional, requires separate consent and refusal will not affect the Prize.

18 Winner information

To demonstrate that a valid award took place, the Promoter may make the winner's county available to people who reasonably request it by emailing competition@hautedolci.co.uk within 3 months after the closing date. The winning Parent/Guardian may object to or limit publication, although the Promoter may still provide information to the Advertising Standards Authority where required.

19 Liability

The Promoter is not responsible for entries that are lost, delayed, incomplete, corrupted, illegible or misdirected, or for technical failures outside its reasonable control.

Nothing in these terms excludes or limits liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, or any other liability that cannot lawfully be excluded or limited. Subject to that, the Promoter's total liability arising from the Promotion will not exceed the value of the Prize, except where a different limit is required by law.

20 Changes and cancellation

The Promoter may amend, suspend or cancel the Promotion where reasonably necessary because of circumstances outside its reasonable control. Where practicable, material changes will be communicated through the campaign website or locations.

21 General

These terms prevail over any inconsistent statement in promotional material. If a provision is found invalid or unenforceable, the remaining provisions remain in effect. No failure or delay by the Promoter in enforcing these terms is a waiver. A person who is not a party to these terms has no right to enforce them under the Contracts (Rights of Third Parties) Act 1999.

22 Nintendo disclaimer

Nintendo Switch is a trademark of Nintendo. This Promotion is not sponsored, endorsed, administered by or associated with Nintendo.

23 Governing law and jurisdiction

These terms and any dispute or claim arising from them are governed by the laws of England and Wales. The courts of England and Wales have exclusive jurisdiction, subject to any mandatory consumer rights that apply.

PROMOTER CONTACT

Competition enquiries: competition@hautedolci.co.uk | Privacy enquiries: info@hautedolci.co.uk